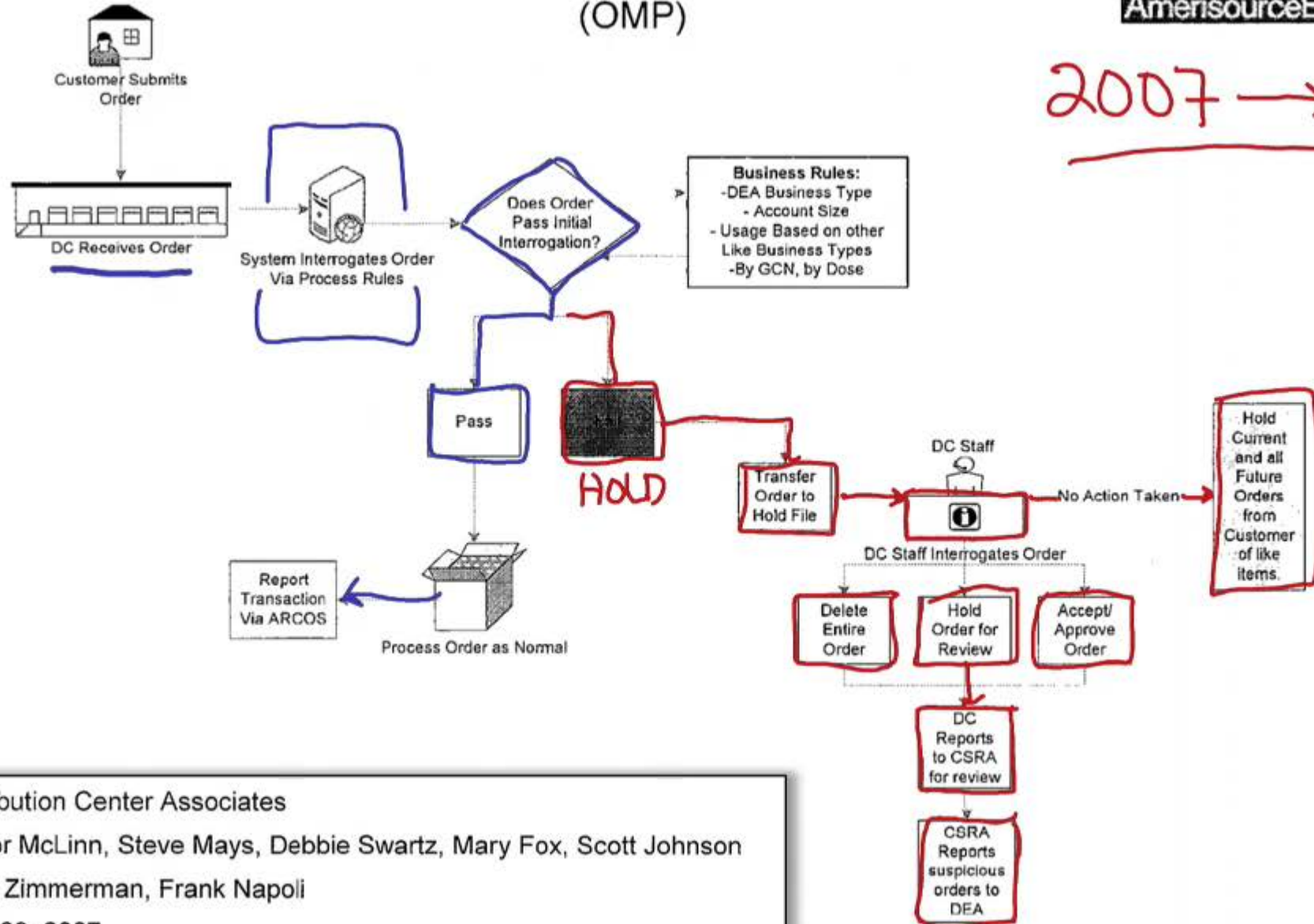


STEVE  
MAYSOrder Monitoring Process  
(OMP)

2007 → 2014



To: Distribution Center Associates

CC: Trevor McLinn, Steve Mays, Debbie Swartz, Mary Fox, Scott Johnson

From: Chris Zimmerman, Frank Napoli

Date: June 29, 2007

Subject: **UPDATE:** OMP Distribution Center Procedures

PLAINTIFFS TRIAL  
EXHIBIT  
**P-00187a**